

HOW TO ACCESS YOUR WATER BILL.

1. Go to invoicecloud.com/highlandsranchwater.
2. Log into your account. If you don't have an account set up, register for an account online with Invoice Cloud. You will need to know your **account number** and your **house number** (ex: 1234). Please enter your account number without the decimal, and do not include your street name.

If you need help registering for an account, email cs@hrwater.org.

UNDERSTANDING YOUR BILL

Your water bill is comprised of six charges.

- 1 **Water Charges** – Calculates your charge for water based on gallons of water used multiplied by the water rate. Gallons used is rounded to the nearest 1,000 gallons. The base water rate is represented by a decimal number.
- 2 **Water Service Availability Fee** – A fixed fee to cover costs directly related to Highlands Ranch Water's ability to provide a service to customers. It includes the cost of customer service (meter reading, billing), repair and replacement of major equipment, and the fixed cost of interest payments on debt related to construction.
- 3 **Wastewater Charges** – Comprised of a fixed fee and winter time usage. It recovers cost of operations, maintenance, debt service, customer service, and repair and replacement of major equipment.
- 4 **Infrastructure Improvement Fee** – A fixed fee that helps fund projects to ensure reliable water and wastewater services.

Fees passed through to the Highlands Ranch Metro District:

- 5 **Streetlight Fee** – Pays for streetlight operations to Xcel Energy.
- 6 **Stormwater Fee** – Funds stormwater facility maintenance.



Billing agent of the Highlands Ranch Metro District and Mirabelle Metro District

Account Number	Service Address	Bill Date	Due Date	Amount Due
		10/14/2025	11/08/2025	\$202.60
Meter Reading Detail				
FROM	TO	PREVIOUS	CURRENT	USAGE
8/05/2025	10/09/2025	999	1017	18000
Usage History				
12 Months Consumption History Readings in Gallons				
Water Usage over Past 12 Months (Bi-Monthly Readings)				
News from Highlands Ranch Water				
Your next read date will be the week of 12/8/2025 - 12/12/2025. Outdoor water budgets end October 15th. After that, homes get 1,000 gallons per billing period for outdoor watering of trees and shrubs. Visit hrwater.org/water-budget for more info.				
		Account Balance	\$202.60	
AUTOPAY				
Water Tier				
Usage Calculation: Current Budget: 18000 @ 0.00532 = \$95.76				
		Budget	Estimated Future Budget	
		30,870	13,833	

WHAT ELSE IS ON YOUR BILL?

- 7 **Meter read dates** – The bimonthly dates your water meter was read, and the time period your bill covers.
- 8 **Readings in 1,000 gallons** – The number read on your meter, in thousands of gallons, at the beginning and end of your billing period.
- 9 **Usage in gallons** – The actual amount of water you used and are being charged for in the current billing period.
- 10 **Usage calculation** – Your current usage multiplied by the water rate per 1,000 gallons equals your water charges for the current billing period.
- 11 **Current budget** – The amount of water allocated in your household's water budget for the current billing period.
- 12 **Next budget** – The amount of water allotted in your household's water budget for the next billing period.

Highlands Ranch Water

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